

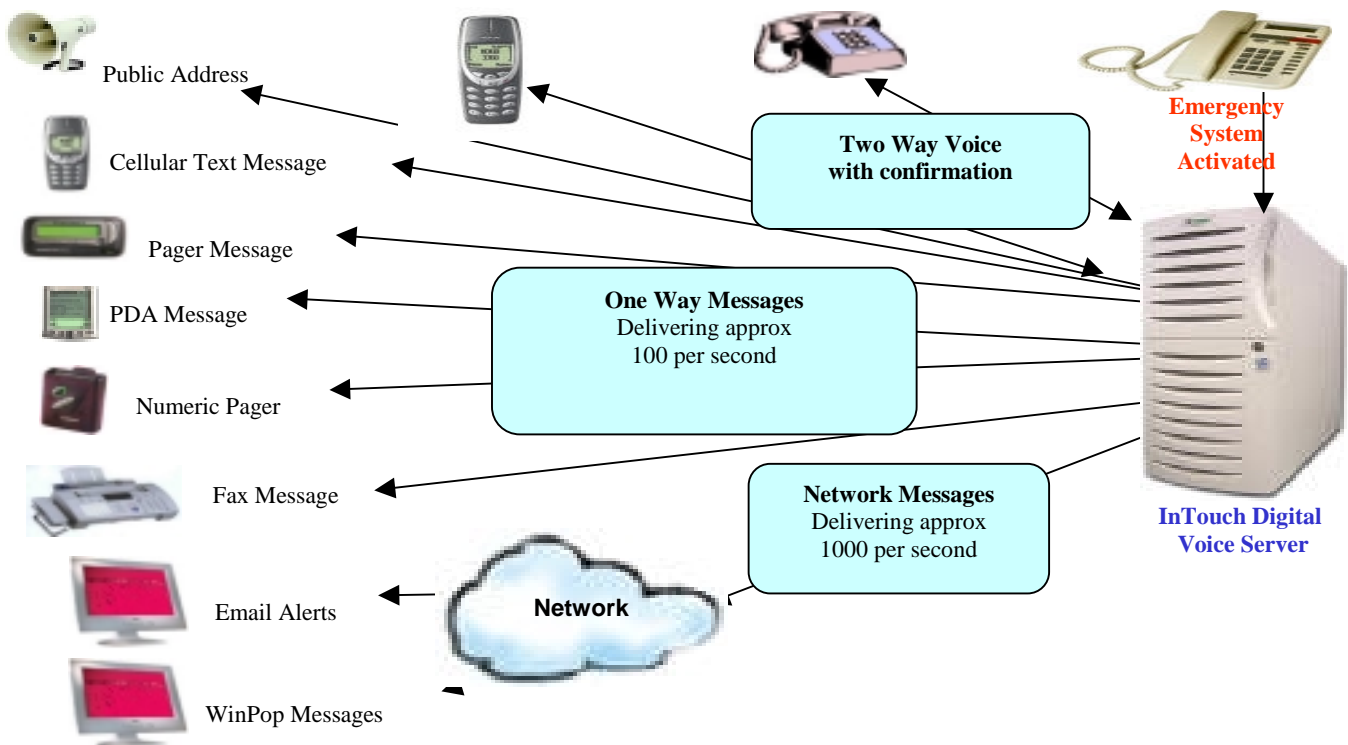
InTouch Digital Voice Servers **Emergency Notification**

The **InTouch Digital** emergency notification system reduces the traditional long and labor-intensive task of notifying large numbers of people into a simple, reliable and easy to execute process.

Whether it is an emergency or a non-emergency situation, the InTouch Digital emergency notification system can be utilized to simultaneously deliver voice and text messages to one, ten, or hundreds of people, within minutes, by simply making one call from any phone.

With the InTouch Digital emergency notification system, when above average staff is needed to care for sick or injured a hospital administrator makes a single phone call, records a message and the InTouch Digital system continues to make contact with medical personnel and their families if difficult to locate, in order to staff according to the demand.

The InTouch Digital System emergency notification system contains flexible message features. An organization administrator can rank the importance of messages being sent to their members with either an emergency or standard message. Administrators can also send messages to select groups or the whole organization with a single phone call. For example, in an emergency, a priority message would supercede distribution of any standard, non-emergency message. After the priority message is distributed, the system will continue distributing any outstanding standard messages.



Priority Notification Takes Precedence

A Priority message takes precedence over all other messages in queue except for previous Priority messages. For example, if there were messages in queue and an administrator logged a Priority message, the previous message would be put on hold. The Priority message could then use the full resources of InTouch Digital. With Standard and Priority message as options, a user has the choice as to the urgency the system places on their notification campaigns.

Standard Notifications

When a non-emergency, standard message is sent, the message is placed in queue behind other Standard messages that are currently being sent. Standard messages can be used for non-urgent communications such as:

- Routine communications
- Staff schedule changes
- Policy changes
- Special events
- Public announcements
- Other general notifications

Administrator Contact Lists

Each organization possesses various groups of staff or "lists". For example, within an organization, many lists can be created to segment staff as well as remote teams. Each list can be easily segmented within the InTouch Digital system for make-sense communication. For example, a "Power failure. Do not come into the Office" emergency message would make sense for office staff. But why cause confusion with remote teams by sending this message to people unaffected by the event.

Multiple Contacts

InTouch Digital is unique because it allows an unlimited number of contacts to be entered into the system by organization members. September 11th illustrated the need to potentially contact as many people as necessary to assure organization members and others stay away from a disaster

Message Reception View

In emergency situations, it is often important for an organizational administrator to understand who has received the message. After the message has been sent, the administrator can see in real-time, which members been contacted and which members are still being sent.

Add It All Together

InTouch Digital is capable of delivering hundreds of messages in minutes to any standard telephone, cell phone, pager, email, fax, PC or PDA. When reviewing notification systems, consider that all of the InTouch Digital capabilities are bundled together into a single comprehensive voice and email system.



InTouch Digital Systems
1825 Walnut Hill Lane #101
Irving, TX 75038

Phone: 1-888-205-7845
www.InTouchDigital.com